Beyond the Official Programme
Kia ora from New Zealand

We’d love to show you around

As ancient explorers and early settlers discovered, you’re never far from something incredible when you land in New Zealand.

You’re surrounded by the diverse and dramatic landscape that captivates many visitors. From fiords to rainforests, ocean beaches to volcanic cones, the relatively untouched landscape is breathtaking and engaging. The people you meet while you’re here make the visit truly special too.

Māori concept of ‘Manaakitanga’, which roughly translates to ‘hospitality’, has been embraced by locals as part of the New Zealand experience. You’re welcomed and well-hosted wherever you go. Kiwis are a friendly bunch who share a genuine belief that the country offers something for everyone. Because everything you could possibly wish for is here, and Kiwis want to share it with you.

New Zealand is regularly rated as one of the world’s preferred destinations. And we’d love to show you around. So stay a while and experience something dramatic, serene, amazing, enticing, or delicious. You won’t have to go too far.
Don’t leave New Zealand before you...

- Meet the locals. Soak up our legendary hospitality at amazing lodges, authentic Māori cultural shows, or by stopping off in a country pub.
- Sip award-winning wine while dining on New Zealand’s Pacific Rim cuisine.
- Get out on the water on a cruise or kayak, and be amongst seals, dolphins and even whales.
- Catch some thrills with a bungy cord attached, or on a jet boat, or heli-fishing...
- Witness nature’s energy as it bubbles, steams and hisses forth from the inner earth in the geothermal regions.
Getting to New Zealand

Auckland is a three hour flight from the eastern seaboard of Australia, a direct overnight flight from the west coast of North America and an approximate ten to twelve hour flight from most places on the Pacific Rim, including Singapore, Hong Kong, Shanghai and Tokyo.

Getting around New Zealand

Travelling through New Zealand is easy and relatively inexpensive. An extensive network of air, train and road services means public transport can take you to most places. Rail and coaches link up with ferry operators to travel the length of the country, and air travel is also available to most destinations.

To take in some of New Zealand’s scenery up-close and at your own pace consider taking a drive. In many countries you’ll drive for many hours through non-descript landscapes. New Zealand is different.

From snow-capped mountains and crystal clear glacial lakes to golden beaches and lush rainforests, New Zealand offers one of the most visually diverse travelling experiences in the world. Here the journey really is as enjoyable as the destination.
Accommodation

There’s a wide range of accommodation options waiting for you in New Zealand; from affordable backpackers to spacious apartments to five star hotels. New Zealand has a rapidly growing reputation for its exclusive luxury lodges in some of our most spectacular locations.

The main central business districts have internationally recognized hotel brands, all in walking distance to the key conference and venue facilities. Around the country accommodation is readily available, friendly and good value.
Auckland

Auckland is New Zealand’s largest city, with a population of approximately 1.5 million people. Home to many diverse cultures from the Pacific and around the world, Auckland is a modern, welcoming community with an exciting future. Set on three sparkling harbours, it’s an exciting combination of lively city culture and stunning natural beauty. It’s no wonder Auckland was rated third on the Mercer scale of global lifestyle cities in 2012.

Don’t leave Auckland before you:

Get out on the harbour. Climb the bridge over it, bungy jump into it, jet boat around it, or hire a kayak and join an evening paddle to Rangitoto Island. If you’d like to try your hand at sailing, participate as crew on an ex-America’s Cup yacht.

Go fishing. Jump aboard a charter fishing boat and reel in fish including snapper and terakihi, or hook a big marlin.

Visit Waiheke Island. Take a half hour ferry across to the island’s golden beaches, vineyards and olive groves.

Explore the waterfront areas of Viaduct Harbour and Wynyard Quarter. With a superb selection of cafés, bars and restaurants, the waterfront is the perfect place to dine or simply relax and watch the world go by with a chilled glass of wine.

Shop. Auckland offers outstanding shopping. The downtown and Britomart area is home to the boutiques of New Zealand labels Karen Walker, Kate Sylvester, Zambesi and World. Put Newmarket, Ponsonby and Parnell on the shopping list too.

View. Visit the summit of Mt Eden for breathtaking panoramic views of the city and harbour or take a tour to the Waitakere Ranges and the stunning west coast beaches.

Go up the Sky Tower: New Zealand’s tallest man-made structure at 328 metres high. Enjoy stunning views in all directions and a buzzing entertainment complex. Visitors can ‘SkyWalk’ around the tower’s 192 metre high pergola, or ‘SkyJump’ all the way down!
At a glance:

- **Population:** Approximately 1.5 million.
- **Highlights:** Harbour activities, Waiheke Island, adventure, shopping, food & wine.
- **Did you know?:** Auckland is set on three magnificent natural harbours.
Exploring beyond Auckland

North to Northland

Travelling north from Auckland you can travel both coasts to Cape Reinga and back.

Along the west coast you’ll stand amongst ancient kauri trees at Waipoua Forest including the ‘Lord of the Forest’, Tāne Mahuta, the giant kauri tree. Continue north to 90 Mile Beach for dune riding, 4WD safaris, quad-biking and some of the best surf breaks around. At the tip of New Zealand is Cape Reinga where you can see the Pacific Ocean and Tasman Sea collide.

Back down the east coast, it’s time to explore the golden bays and Pohutukawa lined beaches ideal for fishing, swimming, boating or simply drifting off to sleep. The Bay of Islands is a great place to charter a yacht or swim with dolphins. It is also the birthplace of New Zealand as a bi-cultural nation. Visit the Waitangi Treaty Grounds where the 1840 signing of the Treaty of Waitangi (New Zealand’s founding document) took place.
South-east to the Coromandel and Bay of Plenty

The Coromandel is one of New Zealand’s most popular and best-loved holiday spots. Cloaked in native rainforest with dazzling white sand beaches, it is rustic, unspoiled and relaxed. The Coromandel is a walker’s paradise, there are guided sea kayak tours around the coast – or simply sit and relax in a warm bubbling pool at Hot Water Beach.

The Coromandel is the home of many artists and craftspeople. Pop into their studios – you’re welcome to visit – and pick up a unique piece of art or pottery to take home.

Follow the coast south to the Bay of Plenty. Hectares of orchards and gardens produce everything from kiwifruit and citrus fruit to avocados. Add the local wines and plentiful fresh seafood and you just know that you will dine well here. Hotspot Mount Maunganui has spectacular beaches which are a magnet for surfers and sunbathers. On White Island – a quick helicopter ride from Whakatane – you can walk on an active volcano as it hisses and rumbles. The same geothermal activity will heat the hot pools and spas in many places where you can relax and let the world slide by.
Hamilton

In the heart of the North Island, the Waikato region offers intrigue and adventure for every traveller. The rolling green hills and forests that shape the landscape are hotspots for nature-based tourism, underground adventure and off-the-beaten track experiences. The world famous Waitomo Caves house millions of glowworms and awesome tourism activities. Out on the coast, the stunning black sand beaches of Raglan are a surf haven. And on the banks of the country’s longest river (the mighty Waikato) sits Hamilton, our fourth largest city.

Don’t leave Hamilton before you:

**Wander through Hamilton Gardens** - 58 hectares of beautiful themed gardens from Italian Renaissance to Chinese and Māori.

**Float over the region by hot air balloon**, enjoying the picturesque patchwork of the green fields below.

**Visit New Zealand’s only tea plantation** – Zealong. Enjoy a traditional tea ceremony or simply relax over a cup of oolong tea with stunning views over the plantation.

**Take time out of the schedule** – relax at one of the many vibrant cafés and bars along the banks of Waikato River.

**Sample award winning Chardonnay** at Mystery Creek Wines. Linger over a long lunch at the wineries restaurant as the Waikato River passes by.
Explore Waikato

Only 40 minutes west of Hamilton is Raglan. The beachside village has famous surf with one of the longest left hand breaks in the world. Take a surf lesson, laze on the beach or browse the boutique shops and cafés.

Visit Middle Earth... in Matamata. The town is home to the Hobbiton movie set from The Lord of the Rings and The Hobbit. Take a tour to explore the magic behind the movies.

Travel to Waitomo Caves. Underneath the green rolling hills of Waikato is a subterranean world of limestone caverns. Waitomo’s awe-inspiring cave network can be explored by a gentle boat tour. Or get your adrenalin pumping with black water tubing, rafting or abseiling.
Rotorua

On the Volcanic Plateau, this city has one of the world’s most lively fields of geothermal activity. Skyrocketing geysers, hot springs and boiling mud pools all tell you that you’re standing on the Pacific Rim of Fire.

Rotorua is the ancestral home of the Te Arawa people who settled here more than 600 years ago. Here is a great place to get an insight into Māori culture and history.

Treat yourself to an indulgent spa therapy or power around some of New Zealand’s best mountain bike circuits. Trout fishing is big in the area too with fishing on the lakes and tributary rivers.

Don’t leave Rotorua before you:

**Experience Māori culture.** Enjoy a traditional Māori haka and cultural performance. Try a traditional hāngi feast – cooked in the steaming ground, or take a tour of an authentic pre-European Māori village.

**Luge or Zorb.** If adventure is your thing, Rotorua will get the adrenalin flowing; ‘Luge’ down a Rotorua hillside in a three-wheeled toboggan, or roll down the slopes inside a transparent plastic orb, known as a ZORB.

**Visit the Pohutu geyser** or check out one of several geothermal parks to see natural hot springs, boiling mud pools and geothermal vents.

**Soak in the town’s hot mineral waters.** Relax at the Polynesian Spa, voted one of the top ten day spas in the world or visit a natural hot pool at Lake Rotoiti.

**Take a scenic flight** over Mount Tawarewa and the unique geothermal landscape below.

**Get on your bike.** Head to Whakarewarewa Forest for some of the best mountain biking around. Follow the purpose built tracks through lush native ferns beneath a soaring forest canopy.
At a glance:

- **Population**: Approximately 70,000.
- **Highlights**: Māori culture, adventure activities, geothermal activity.
- **Did you know?**: Intrepid tourists were sailing across the world as early as the 1870’s to view Rotorua’s geothermal wonders.
Exploring beyond Rotorua

The Central Plateau

Head an hour east to Lake Taupo. A great lake for adventure with water-skiing, parasailing, jet-skiing and kayaking, what it’s really well known for is the fishing. The largest natural trout fishery in the world makes this the place to cast a line. Scenic highlights include the magnificent Huka Falls, where more than 220,000 litres of water thunder over the cliff face every second, and the ensuing Aratiatia Rapids. Continue south to the spectacular Tongariro National Park World Heritage Area. A brilliant place for skiing in the winter with the only two commercial ski areas in the North Island; Whakapapa and Turoa. In the summer, try hiking the Tongariro Alpine Crossing. It’s nominated as one of the best one day walks in the world.
Explore the East Coast

From Rotorua, travel east to Hawke’s Bay, one of New Zealand’s warmest, driest regions and one of the country’s leading producers of wine. Take a guided wine tour by coach or bike, or set out on your own. Shop at the farmers market for locally grown delicacies or explore the art deco architecture of the city of Napier. Golf enthusiasts should head to Cape Kidnappers Golf Course - ranked in the world’s top 50 courses by Golf Magazine.

Continue north along the coast to Eastland – a region of firsts. It is where the first Polynesian canoes landed, where Captain Cook made his first landfall and where Māori and European first encountered each other. And it’s the first place on mainland New Zealand to see the sun.

In this relaxed and scenic part of the country, the world slows down. Travel along the unspoiled coastal road and you’ll come across lots of little settlements. There is a strong Māori life in these communities with beautifully painted churches, carved meeting-houses on the marae and conversations in Te Reo. Stop and say ‘kia ora’ (hello).
Wellington

Nestled between a picturesque harbour and forest clad hills, the views are everywhere. Wellington has pioneered museums, public galleries and civic space to give the city an easy-living style. Boutique shops, chic cafés and restaurants are always busy.

The compact city is a pleasure to walk around with a lively waterfront and bays all around the harbour to enjoy. The coastline and native forests also make it an ideal place to enjoy nature. No surprise then that Lonely Planet labelled Wellington ‘the coolest little capital in the world’ in its Best in Travel 2011 guidebook.

Don’t leave Wellington before you:

Sample the three Cs: coffee, cocktails and cuisine - it’s all about culinary tourism in this town.

Ride Wellington’s iconic red cable car or head to the top of Mt Victoria for stunning views over the harbour and city.

Visit Museum of New Zealand Te Papa Tongarewa. See all of the country under one roof at Te Papa, the new generation national museum. Interactive exhibits and technology tell New Zealand’s stories and history in captivating ways.

Get an inside view of Wellywood: Explore Middle Earth with a tour around Wellington sites used during filming of The Lord of the Rings movies. Or visit Weta Cave, where you will hear about the amazing array of films produced by local legend Sir Peter Jackson from Avatar and Tintin to The Hobbit.

View: The iconic kiwi at ZEALANDIA: The Karori Sanctuary Experience, just 10 minutes from downtown. You should also explore Wellington’s South Coast splendour, or stroll through the Wellington Botanic Garden.
At a glance:

- **Population:** Approximately 390,000.
- **Highlights:** Cafés, shopping, museums, cable car, wine tours.
- **Did you know?:** Wellington is the world’s southern-most capital city.
Exploring beyond Wellington

Head north

Only an hour from Wellington city is the wine region of Wairarapa. With dozens of wineries nestled around the township of Martinborough, it’s the place for those with a palate for good food and wine. Nearby Greytown offers the chance to walk the calories off with its Victorian main street of chic cafés, boutiques, galleries and antique shops.

Alternatively travel along the west coast. Fifty minutes north of Wellington sits Kapiti Island nature reserve. Accessed by ferry, the island is home to some of New Zealand’s rarest birds, including the takahē and little spotted kiwi. For a taste of heartland New Zealand continue on to the Manawatu region. Learn about New Zealand’s national obsession at the New Zealand Rugby Museum in Palmerston North or head to Wanganui for a cruise along the river aboard the Paddle Steamer Waimarie.

Those with time up their sleeves should head to Taranaki, dominated by majestic Mount Taranaki. The region’s rugged coastline is a surfing mecca, while the mountainous terrain inland offers opportunities for hiking, river rafting and snow sports.
Cruise across Cook Strait

The Interislander ferry crosses the Cook Strait to Marlborough regularly, cruising through the moody Marlborough Sounds. Explore the Sounds further by walking or mountain biking the Queen Charlotte Track or venture out on a dolphin safari.

Continue into Blenheim and toast your arrival in the Marlborough wine region with a glass of world-class Sauvignon Blanc, matched to superb local food. It’s never far between the many vineyards, wineries, classy cafés and restaurants. For spectacular coastal scenery and experiences drive on over the hills and you’ll soon be in the sunny Nelson Tasman region.

Nelson is a seaside city home to an inspiring, inclusive artistic community. Here, you’re also on the doorstep of three national parks each with its own distinct look and feel. Kahurangi is wild and huge offering remote adventure. Nelson Lakes has majestic mountains and lakeside walks, while Abel Tasman is small, sea-washed and incredibly beautiful. Kiwis voted Abel Tasman National Park their own #1 New Zealand destination. Ask the locals where to go and they’ll happily share their favourite spots.
Christchurch

Christchurch is known as The Garden City for its beautiful parks, open spaces and tree-lined avenues. While the central business area was seriously damaged in a February 2011 earthquake the city is recovering with great spirit and resolve, creating a bright future. New ventures are blossoming and a variety of tourism activities continue to thrive, from wildlife experiences and jet boating to restaurants and cool cafés.

Don’t leave Christchurch before you:

**Visit the International Antarctic Centre**, view penguins, learn about the icy continent, experience 4D Theatre and ride an all-terrain Hagglund Antarctic vehicle.

**Go to Willowbank**: The Willowbank Wildlife Reserve houses New Zealand wildlife, including the kiwi. A simulated Māori village provides a unique cultural experience.

**Explore Akaroa**: A town that charmingly mixes French colonial architecture with art galleries, modern cafés and seaside ambience. Swim with the smallest dolphin in the world - the Hector’s dolphin.

**Take a spin on a jet boat**: Fly up the Waimakariri River or take a white water rafting trip down the Rangitata River.

**Punt on the Avon**: Relax on a small wooden punting boat as an Edwardian punter glides you down the Avon River, past Christchurch’s Botanic Gardens.

**Travel on the TranzAlpine**: One of the world’s iconic train journeys travels through Arthur’s Pass in the stunning Southern Alps and then on to Greymouth on the West Coast. Simply spectacular.

**Practise your swing** - at one of 60 golf courses around the Christchurch and Canterbury region. Play at championship golf courses such as Pegasus Golf Club, Clearwater Golf Resort and Terrace Downs High Country Resort.
At a glance:

- **Population:** Approximately 368,000.
- **Highlights:** Akaroa, International Antarctic Centre, TranzAlpine, Willowbank Wildlife Reserve, punting.
- **Did you know:** Christchurch City has over 740 parks.
Exploring beyond Christchurch

Head north up the east coast

Just north from Christchurch are the rolling hills of Canterbury’s wine region, the Waipara Valley. As the country’s fastest growing wine region there are plenty of places to stop and enjoy a long lunch. To sample more local flavours and meet the passionate people who create them follow the North Canterbury Food & Wine trail.

Turning inland toward the Southern Alps you will reach New Zealand’s premier alpine spa destination of Hanmer Springs. Amongst a backdrop of forests and mountains, unwind and rejuvenate with a long soak in the Thermal Pools or a soothing massage at the award-winning Spa.

Drive to the township of Kaikoura along the rugged east coast where the majestic Southern Alps come crashing down into the Pacific Ocean. Try and spot seals down on the rocks or take in a fresh feed of crayfish or mussels from a roadside caravan. Kaikoura is a place where eco-tourism meets Māori culture. The ocean is a rich habitat for marine mammals and seabirds. Get close to awe-inspiring natural attractions by whale watching, swimming with the dolphins or seals and albatross viewing.
Head south to Mount Cook

Travel south through the patchwork quilt of the Canterbury Plains. The first stop is the charming township of Geraldine, a foodie’s haven! Sample the tastes of Canterbury including New Zealand famous preserves and cheeses.

Continue on to Lake Tekapo, a glacial fed turquoise blue lake and a hive of activity for everything outdoors. Fish for trout, hike Mount John or sit back and relax in the hot pools.

Drive through to the village of Mount Cook, explore the treasures of New Zealand’s mountaineering history at the Sir Edmund Hillary Centre or enjoy one of the many walks through the National Park. No visit to the area is complete without experiencing a ski plane landing on the Tasman Glacier - once the engines are turned off you are dwarfed by mountains and engulfed by silent magnificence!

Reflect on the day while stargazing at one of the clearest night skies around.
Queenstown

Queenstown is one of New Zealand’s top visitor destinations and it’s easy to see why. The town sits on the shore of crystal clear Lake Wakatipu among stunning snow-capped ranges.

World-class winter skiing is just 30 minutes away and activities such as bungy jumping, canyon swinging, jet boating, horse trekking and river rafting are on year round. There’s easy access to nature on the many walking and biking trails, or sightseeing tours. Other recreations include indulgent spa treatments, boutique shopping and excellent food and wine.

Don’t leave Queenstown before you:

**Cruise on the TSS Earnslaw.** This iconic steamship makes several daily trips across the stunning Lake Wakatipu to Walter Peak High Country Farm.

**Explore the outback.** Take a 4WD safari through rugged back country to Skippers Canyon, try gold panning or just drink in the scenery.

**Play a round of golf.** From immaculate resorts to backcountry fairways, Queenstown offers world-class golfing amongst breathtaking scenery.

**Tour through nearby Gibbston Valley.** A stunning wine region surrounded by mountains interlaced with lakes and deep river gorges. Sample award-winning wines or enjoy an alfresco lunch next to the vines.

**Challenge yourself.** Queenstown has it all – skydiving, bungy jumping, river rafting plus great hiking and mountain biking trails to explore.

**Visit Arrowtown.** A picturesque historic gold mining village twenty minutes drive from Queenstown. Home to boutique designer stores, galleries, fine dining restaurants and cafes.
At a glance:

- **Population**: Approximately 23,000.
- **Highlights**: Award winning wines, adventure activities, stunning alpine scenery.
- **Did you know**: The oldest person to bungy at Kawarau Bridge Bungy is 94.

Dart River Jet Safaris, Mt Aspiring National Park
Exploring beyond Queenstown

Over the Crown Range Saddle is the well-loved township of Wanaka, set on the southern shore of Lake Wanaka. In the winter it is a snow lovers paradise close to the ski fields of Treble Cone, Cardrona Alpine Resort and Waiauau Snow Farm. There is also the specialist Snow Park offering terrain parks and half pipes and some of the world’s finest heli-skiing is just a phone call away.

In the warmer months, the lake is great for windsurfing, cruising, fishing and water skiing as well stunning flight seeing. A gateway to the beautiful Mount Aspiring National Park, the area is also a magnet for hikers, mountaineers, canyoneers, rock climbers and kayakers.

Head north through Wanaka, the Glaciers and West Coast

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After exploring Wanaka, continue through to the West Coast of the South Island, to see two of the world’s most accessible glaciers: Franz Josef Glacier and Fox Glacier. Majestic and beautiful, there are a range of activities around the two glaciers, from guided walks, heli-hikes and scenic flights (with or without snow landings).
Head south to Milford Sound

Drive to Milford or catch one of the independent or organised coaches. Take your time to savour the untouched landscape of Fiordland National Park - a precious World Heritage Area. Allow time for scenic stops to really get amongst the beauty of the landscapes and bushwalks along the way. In the car keep an eye on the road - don’t let those steep mountain faces avert your attention!

As you reach the end of the road, spectacular Milford Sound reveals itself. This fjord is a stunning example of Mother Nature’s creative forces, and never fails to impress. Milford Sound encapsulates the true spirit of New Zealand’s mysterious south. Before you, the iconic Mitre Peak dominates, rising more than five thousand feet above the tranquil waters of the sound.

To enjoy Milford Sound’s splendour, take a guided kayak tour or board one of the cruising boats and get up close to the cascading waterfalls. Take a scenic flight back to Queenstown for a bird’s eye view of the magnificent fiords.
Dunedin

Our most southern city, Dunedin is known as the Edinburgh of New Zealand and wears its Scottish heritage with pride. Surrounded by dramatic hills and at the foot of a long natural harbour, Dunedin is one of the best-preserved Victorian and Edwardian cities in the Southern Hemisphere. On Dunedin’s doorstep you’ll find incredible wildlife like the world’s rarest penguins and, at Taiaroa Head, the world’s only mainland breeding colony of the regal Royal Albatross.

Don’t leave Dunedin before you:

Get close to the city’s unique wildlife. The Otago Peninsula is home of some of the rarest wildlife in the world - Royal Albatross, Yellow-eyed penguin and Hooker’s Sea lions.

Visit New Zealand’s only castle - tour Larnach Castle’s beautiful gardens and learn about its tragic and scandalous history.

Follow the heritage trail and explore beautiful examples of Gothic, Italinate, Palladian and Georgian architecture.

Take a trip on the Taieri Gorge Railway. Travel by train from the historic Dunedin Railway Station to the rugged mountain interior of Central Otago and back.

Go surfing at St Clair Beach - or swim at the St Clair Hot Salt Water Pool, an open-air public swimming pool nestled within rocks just metres from the ocean.
Explore the Southern Scenic Route

During the gold rush, Dunedin acquired some of New Zealand’s most impressive commercial buildings. See amazing examples of revival Gothic, Italianate, Palladian and Georgian architecture. Stay in historic hotels and grand home bed and breakfast establishments. Eco-tours to penguin, albatross and fur seal colonies start in Dunedin too - some include a cruise up the beautiful Otago Harbour.

Travel along the Caitlins. Waterfalls, forests and marine mammal encounters await you on the Caitlins Coast. This stretch of wilderness begins just south of Balclutha. Be sure to take the track to Purakaunui Falls, a magnificent 20 metre three-tier waterfall. Nugget Point is the surest bet for wildlife viewing as it's the only place where you can find fur seals, Hooker's sea lions and sea elephants coexisting. It's also home to yellow-eyed penguins and blue penguins. At Porpoise Bay you can scan the waves for Hector's dolphins. Curio Bay has a very curious fossilised forest that's 180 million years old.
Need to know

**Emergency Services**
In emergencies, dial 111 to call police, fire or ambulance services.

**Healthcare**
New Zealand’s public and private medical and hospital facilities provide a high standard of treatment and care. Medical services are not free to visitors. Travel and health insurance for delegates and partners is strongly recommended.

**Vaccinations**
No vaccination certificates are required.

**Smoke-Free Law in New Zealand**
The Smoke-free Environments Amendment Act 2003 requires that schools and early childhood centres, licensed premises (bars, restaurants, cafes, sports clubs, casinos and workplaces) are smoke-free.

**Trading Banks**
Trading Banks mostly open Monday to Friday 9am - 4.30pm, while money machines (known as ATMs - Automatic Transaction Machines) are available 24 hours. Credit cards with international debit and credit plans can access New Zealand ATMs.

**Goods and Services Tax**
GST (Goods and Services Tax) of 15% is applied to the cost of all goods and services and is generally included in all prices.

**Shopping**
New Zealand offers a huge variety of shopping from exclusive designer stores and arts and crafts markets to large chain stores. Most shops and businesses are open 9am to 5pm, Monday to Friday; most are open on Saturdays and some on Sundays.
Visas
Visitors from over 50 countries are waived from the requirement of having a visa for stays of less than three months. For further information about visas please visit: www.immigration.co.nz

Electricity
Electricity supply 230/240 volts, 50 hertz (USA voltage is 110 volts). Most hotels and motels provide 110 volt AC sockets (rated at 20 watts). New Zealand and Australia use the same type of three-pin plug. Adapters are available from airport and electronic shops. Step-down transformers are required for US appliances (except most laptop computers). These are available from electronic shops in New Zealand. Note: hairdryers and irons are available in most hotels.

Mobile Telephones
New Zealand’s GSM and CDMA mobile phone systems operate on 900MHz and 1800MHz. Travellers from the USA and Canada will need to set up international roaming with their network provider if they wish to bring their own phones. Local phones and sim cards are available for rental and do not incur roaming charges.